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Substitute for form 1449B/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i>				Complete if Known		
Application Number		10/749,870				
Filing Date		Dec 31, 2003				
First Named Inventor		Farnham				
Group Art Unit						
Examiner Name						
Attorney Docket Number		MS1-1914US				
Sheet	2	of	2			

NON PATENT LITERATURE DOCUMENTS			
Examiner Initials ¹	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
g		"Augmenting Organizational Memory: A field study of answer garden", Ackerman, M., ACM Transactions on Information Systems, 1998, Vol. 16, No. 3, 32 pages.	
g		"Knowledge Management Systems: Issues, Challenges, and Benefits", Alavi et al., Communications of AIS, Vol. 1, 1999, 20 pages.	
g		"Visualizing Conversation", Donath et al., IEEE Proceedings of HICSS-32, 1999, 16 pages.	
g		"Turning Information into Knowledge: Information Finding as a Collaborative Activity", Digital Libraries, 1994, 12 pages.	
g		"Social Translucence: An Approach to Designing Systems that Support Social Processes", Erickson et al., ACM Transactions on Computer-Human Interaction, Vol. 7, No. 1, 22 pages.	
g		"Visualizing Social Networks", Journal of Social Structure, 2000, 20 pages.	
g		"Recommending Collaboration with Social Networks: A Comparative Evaluation", McDonald, D., Proceedings of the 2003 ACM Conference on Human Factors in Computing Systems, April 2003, 18 pages.	
g		"Expertise Recommender: A Flexible Recommendation System and Architecture", McDonald et al., Proceedings of the 2000 ACM Conference on Computer Supported Cooperative Work, December 2000, 10 pages.	
g		"It's not what you know, It's who you know: Work in the Information Age", Nardi et al., First Monday, Vol. 5, No. 5, 36 pages.	
g		"Discourse Diagrams: Interface Design for Very Large-Scale Conversations", Sack, W., IEEE Proceedings of HICSS-33, 2000, 10 pages.	
g		"Visualization Components for Persistent Conversations", Smith et al., Proceedings of CHI, 2001, 8 pages.	

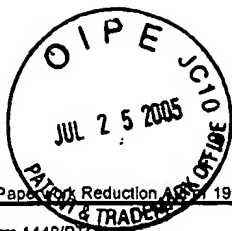
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PTO/SB/08B (08-03)

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Substitute for form 1449/PTO

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

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Complete if Known

Application Number	10/749,870
Filing Date	12/31/2003
First Named Inventor	Shelly D. Farnham
Art Unit	2165
Examiner Name	POPOVICI, DOV
Attorney Docket Number	MS1 1914US

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NON PATENT LITERATURE DOCUMENTS

Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
g		Galegher, Jolene et al., "Intellectual Teamwork: Social and Technological Foundations of Cooperative Work," Lawrence Erlbaum Associates, Publishers, Hillsdale, NJ, 1990.	
en		Aldenderfer, M. et al., "Cluster Analysis," Iowa City: Sage Publications, 1974.	
gn		Card, S. et al., "Readings in Information Visualization: Using Vision to Think," San Francisco: Morgan Kaufmann Publishers, 1999.	
ga		Eick, Stephen G. et al., "Navigating Large Networks with Hierarchies," Journal of Systems and Software, 1993, pp. 204-210.	
gn		Stewart, Thomas A., "Intellectual Capital: The New Wealth of Organizations," Doubleday, New York, NY, 1997.	
gn		Wasserman, Stanley et al., "Social Network Analysis: Methods and Applications," Cambridge University Press, Cambridge, UK, 1994.	
ga		Kautz, Henry et al., "Referral Web: Combining Social Networks and Collaborative Filtering," Communications of the ACM, March 1997, Vol. 40, No.3, pp 63-65.	
gn		Nardi, Bonnie A. et al., "Integrating Communication and Information Through ContactMap," Communications of the ACM, April 2002, Vol. 45, No. 4, pp 89-95.	
gn		Kamada, Tomihisa et al., "An Algorithm for Drawing General Undirected Graphs," Information Processing Letters 31 (1989), pp 7-15.	

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